# QuickHelp

# **Calling Features**

Use the bookmarks in the left-hand column to jump to the QuickHelp answers to these questions:

How do I use the Group Call feature? How do I set up Voice Carry Over (VCO) calling? How do I show the in-call audio level meter? How do I change how long the options bar appears when a call starts? How do I change my Self-View image video settings during a call? How do turn the Do Not Disturb mode on and off?

## How do I use the Group Call feature?

You can use the Group Call feature to have a conversation with up 4 other people at one time. A group call begins when you "join" two calls together into one call. You can then add up to 2 other calls (for a total of 4 calls) at once. You can use the ntouch VP2 Group Call feature with all Sorenson endpoints during a point-to-point call. The Group Call feature does not work with Sorenson Video Relay Service (SVRS) calls.

The example images below show the Video Privacy mode enabled on all endpoints. This was done to make it easier to see how to use the feature.

Step 1. When in an active call, press the OK key on the remote control to open the In-call options bar as shown below.



Step 2. Move to the Call button as shown below.



#### Step 3. Select the Call button to open the Call menu as shown below.



You can choose to make a call from your Call History list, Favorites list, Phonebook Contacts list or dial a number using the on-screen keypad.

Step 4. Select the Call History button to open the dialog shown below.



Step 5. Select a phone number (or name) from the list to dial a call as shown below.



Step 6. When the new call is answered, you will see a message like that shown below.



Step 7. Press the OK key on the remote control to open the In-call options bar as shown below.



Step 8. Move to the Join button as shown below.



Step 9. Select the Join button to join the calls as shown below.



Step 10. As the calls are being joined, you will briefly see the message shown below.



Step 11. After the calls are joined, you will see the received video images from both calls appear in the center of the screen as shown below.



Step 12. To add more calls to the Group Call, repeat Steps 1 through 10 above. You can add up to 2 other calls (for a total of 4 persons other than yourself) at one time. Everyone in the Group Call will see the same four images on their screens.

## How do I set up Voice Carry Over (VCO) calling?

#### Step 1. Start at the Home screen as shown below.



#### Step 2. Select the Settings button to open the screen shown below.

		🗘 Set	tings	(222) 444-8888
Call Options button selected	Call Options	Personal Info	Support	
	Device Options	Controls	Network/Admin	C Do not disturb About this device

Step 3. Select the Call Options button to open the screen shown below.

	<b>*</b>	🗘 Settings	(222) 444-9999
Voice Carry Over button	Call Options In-call Options Saved Text Voice Carry Over VRS Announce	<ul> <li>Turn on call waiting?</li> <li>Show a hint in my options bar when my call starts?</li> <li>How long should I display my options bar?</li> <li>6 seconds +</li> </ul>	

#### Step 4. Move to the Voice Carry Over button to open the screen shown below.

		🗘 Settings	(222) 444-9999
Voice Carry Over checkbox	Call Options	Turn on Voice Carry Over (VCO)?	
Voice Carry Over button	Saved Text Voice Carry Over VRS Announce		



Selecting the **Turn on Voice Carry Over (VCO)**? checkbox reveals the **VCO audio choices** radio buttons. You can use either 1-line VCO or 2-line VCO. If you select 2-line VCO, you must enter a call back phone number of the voice telephone you will be using.

If you select 1-line VCO, you can return to the *Home* screen by pressing the **Home** key on the remote control. Your VCO selection will be saved.

#### Step 6. To use 2-line VCO, select the Use 2-line VCO radio button as shown below.



Selecting the **2-line VCO** radio button reveals the call back phone number field. Enter your call back phone number in the field and then press the **Home** key on the remote control to return to the *Home* screen. Your VCO selection will be saved.

### How do I show the in-call audio level meter?

#### Step 1. Start at the Home screen as shown below.



Step 2. Select the Settings button to open the screen shown below.

		¢:	Setti	ngs	(222) 444-8888
Call Options button selected	Call Options	Personal Info		(?) Support	
	Device Options	Controls		Metwork/Admin	C Do not disturb About this device

Step 3. Move to the Device Options button as shown below.

		🗘 Set	tings	(222) 444-8888
	Call Options	Personal Info	Support	
Device Options button selected	Device Options	Controls	Metwork/Admin	C Do not disturb About this device

Step 4. Select the Device Options button to open the screen shown below.



		🗘 Settings	(222) 444-9999
Sound button	Device Options LightRing Sound Screen Controls Privacy/Notifications myPhone Bluetooth	Use point-to-point audio? Play ringer sounds?	

#### Step 5. Move to the Sound button to open the screen shown below.

#### Step 6. Move to and select the Use point-to-point audio checkbox as shown below.

	<b>•</b>	🗘 Settings	(222) 444-9999
Use point-to-point audio? checkbox –	Device Options LightRing Sound Screen Controls Privacy/Notifications myPhone Bluetooth	Vse point-to-point audio? Show audio meter? Play ringer sounds?	

Selecting the **Use point-to-point audio?** checkbox reveals the **Show audio meter?** radio button. If you choose to show the audio meter it will appear only during an active call.

#### Step 7. Move to and select the Show audio meter? checkbox as shown below.

		🛟 Settings	(222) 444-9999
Show audio meter? checkbox	Device Options LightRing Sound Screen Controls Privacy/Notifications myPhone Bluetooth	<ul> <li>Use point-to-point audio?</li> <li>Show audio meter?</li> <li>Play ringer sounds?</li> </ul>	

Return to the *Home* screen by pressing the **Home** key on the remote control. Your audio selections will be saved.

# Step 8. During an active videophone call, you will see the audio meter (a stack of 7 bars) appear over the Self-view image as shown below.

Audio meter appears over	Calling Tom Doe
Self-view image	Video privacy enabled
	Ringing 1
	e Hang Up

### How do I change how long the options bar appears when a call starts?

#### Step 1. Start at the Home screen as shown below.



#### Select the Settings button to open the screen shown below. Step 2.

		🔅 Settings	(222) 444-8888
Call Options button selected	Call Options	Personal Info	<b>3</b> pport
	Device Options	Controls Netwo	C Do not disturb rk/Admin About this device

Step 3. Select the Call Options button to open the screen shown below.

	<b>*</b>	🗱 Settings	(222) 444-9999
In-Call Options button	Call Options In-call Options Saved Text Voice Carry Over VRS Announce	<ul> <li>Turn on call waiting?</li> <li>Show a hint in my options bar when my call starts?</li> <li>How long should I display my options bar?</li> <li>6 seconds +</li> </ul>	

#### Step 4. Move to and select the + control under How long should I display my options bar? as shown below.

	🖸 🏁 🔮	🔅 Settings	(222) 444-9999
+ (more time) button ———	Call Options In-call Options Saved Text Voice Carry Over VRS Announce	<ul> <li>Turn on call waiting?</li> <li>Show a hint in my options bar when my call starts?</li> <li>How long should I display my options bar?</li> <li>6 seconds +</li> </ul>	(222) 444-59999

Use the + (more time) or - (less time) controls to set how long the options bar is displayed. Return to the *Home* screen by pressing the **Home** key on the remote control. Your options bar selections will be saved.

### How do I change my Self-View image video settings during a call?

Step 1. When in an active call, press the OK key on the remote control to open the In-call options bar as shown below.

← Move picture ◆	Self-View image	In	call with Tes	t ntouch VP						
								← Move	picture 🕈	
In-call options bar III > III > III > C > O Video Phonebook Call Hang Up Text Transfer Mic On	In-call options bar	-	<b>titt ≻</b> Video	Phonebook	Call	G Hang Up	Text	Transfer	ل Mic On	

Step 2. Move to the Video button in the In-call options bar as shown below.

	In call with	Test ntouch	1 VP					
						•	<ul> <li>Move picture</li> </ul>	•
Video button in the In- call options bar	->	tłł > Video	<b>1</b> Phonebook	Call	C Hang Up	···· > Text	<b>&gt;</b> Transfer	

Step 3. Select the Video button to open the Video menu as shown below.

	In call wi	th Test ntouch	I VP					
							► Move picture	• •
Video menu open		ttt > Video	<b>€</b> Zoom & Pan	View Mode	Focus	Brightness/ Saturation	Transfer	

The **Video** menu lets you choose to adjust these video settings during a call:

- Use the **Zoom & Pan** button to zoom or move the image that is being recorded by your camera.
- Use the **View Mode** button to select the active View mode. The three choices are: Full-screen with Self-view, Split-screen and Full-screen without Self-view. Using this button is described under the "How do I change the View Mode during a call?" QuickHelp topic in the *User Interface Features* section.
- Use the **Focus** control to adjust the camera's focus.
- Use the **Brightness/Saturation** control to adjust the camera's brightness and color saturation levels.

#### Step 4. Select the Zoom & Pan button to open the controls shown below.

		Zoom
		<>
Zoom and Pan controls		Pan Press 🖾 to switch
		<>

- Use the **Zoom** control to zoom the camera image in and out.
- Press the **OK** key on the remote control to move between the Zoom and Pan controls.
- Use the **Pan** control to move the camera image up, down, left or right.

#### Step 5. Select the Focus button to open the controls shown below.



- Use the **Focus** control to manually adjust the camera's focus.
- Select the Auto Focus button to reactivate the camera's auto focus function.

When you use Auto Focus, remember to sit very still to let the camera find the best focus. If needed, you can select Auto Focus again until you get a satisfactory image.

#### Step 6. Select the Brightness and Saturation button to open the controls shown below.

Brightness and Saturation controls	Brightness
	ै Reset

- Use the **Brightness** control to manually adjust the camera's brightness level.
- Use the **Saturation** control to manually adjust the camera's color saturation level.

## How do turn the Do Not Disturb mode on and off?

#### Step 1. Start at the Home screen as shown below.



Step 2. Select the Settings button to open the screen shown below.

	🗘 Se	(222) 444-8888	
Call Options	Personal Info	(?) Support	
Device Options	Controls	Network/Admin	C Do not disturb About this device

Step 3. Move to the Do not disturb button as shown below.

	🐨 🏁 🔮	🔅 Set	(222) 444-9999	
	Call Options	Personal Info	Support	
Do not disturb button	Ţ	Cili Cili	<u></u>	C Do not disturb
	Device Options	Controls	Network/Admin	About this device

Step 4. Select the Do not disturb button to open the dialog shown below.

Do No	t Disturb	
All incoming calls		
Sig Your LightRi	nMail. ng will not flash.	
Ok	Cancel	
	AL.	

Step 5. Select the OK button to turn on the Do Not Disturb mode. When you return to the Home screen, its appearance will have changed as shown below.

Do	not disturb	; please no calls. 🤄
	( ) -	★ Favorites
Call History	SignMail	<b>Z</b> Á
Phone book	Video Center	Camera privacy on
Settings		<b>6</b>

Notice that the top area of the *Home* screen now shows a diagonal pattern and the "Do not disturb; please no calls" message next to an icon of the crescent moon.

Step 6. To turn off the Do Not Disturb mode, repeat Steps 1 through 3 above. Selecting the Do not disturb button again in Step 3 will disable the feature.